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## Why can't I install the ActiveX component?

Posted by Mario Boutet - 2008/01/25 15:27

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The most likely cause of this is that a group policy on your network prevents the installation of the ActiveX in the first place. This can be common on large corporate networks.

Depending on the configuration of your environment, there are several solutions to this issue. The best way to resolve it is to show the login screen to your IT support and they will be able to determine the best solution to give you access.

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